

November 11, 2020

To all Gay Lea Foods Members / Shareholders:

We have had some inquiries about purchasing butter and other Gay Lea products for the Christmas Season, including gift baskets/boxes.

We are pleased to share that the Teeswater and Salerno stores are taking orders for gift baskets, so please call the stores directly to place your order.

Ivanhoe offers gift boxes, *which are exclusive to the Ivanhoe Store*, which we have always had at the Zone Annual Meetings for members to purchase.

If you are interested, the Ivanhoe store can ship overnight via courier. A different selection of baskets will be available at Teeswater or Salerno in-store. The order form and options for Ivanhoe gift boxes are attached here; for Teeswater and Salerno, please call the store directly for options available:

Ivanhoe Store – 613-473-4269 x7230

Salerno Store – 905-544-6281 x8244

Teeswater Store – 519-392-6864 x2230

As we communicated in the most recent Gazette, Gay Lea Foods has suspended all product depots and product orders (including donations) for members. We will revisit orders and depots in the new year.

If you wish to purchase product from any of our retail stores, you can call the stores directly and see if the product is in stock, **but the stores will not be able to submit a product order for you.**

At the discretion of the individual store managers, product can be added to their regular order, but ordinarily this would be for product listed on the shareholder order form OR a product carried by the store, and for personal use only. With Covid-19, there is no guarantee your product will arrive on time and in full, so it is important that you check with the store to ensure your product has arrived before you drive to pick it up. Product orders that appear to be for a group event will not be accepted at this time.

We appreciate your understanding of these policies as we strive to keep our employees, members and customers safe, while continuing to serve our communities during Covid-19.

Kind Regards,
The Member Relations & Retail Operations.

If you have any questions, please contact any of the Member Relations Team:

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